



# GLASS

**Operation & Maintenance  
Manual for  
Splashbacks,  
Cladding panels &  
Worktops**



***Colorfirm***™

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**Enclosed**  
**(GGF)**

**Glass and Glazing Federation Guidelines**

Please note

**IMPORTANT**

**This should be read and understood and issued to clients  
as glass industry benchmark  
Particularly Items 2, 6 & 9**

## **IMPORTANT**

Avoid direct contact of hot materials at all times, please see point 2 in GGF manual regarding thermal strength.

### **Thermal strength**

We have installed many, many tops and splash backs with appliances in close proximity and see no reason why ambient heat would cause any problems, although as mentioned above it would be very important to advise customers not to apply direct loaded heat to the surface or breakage will occur.

**It is glass and whilst strong it should be  
treated as such.**

### **Fixing**

Colorfirm should only be fixed in place using neutral cure clear silicone adhesive.

Silicone pointed all round to front exposed edges also to avoid water or any other substance ingress.

### **Guarantee**

Glass installation **only** will be guaranteed for the period of six months from installation date. We do not guarantee against edge or surface damage caused by any other means also we would reserve the right to view and offer report as to why the guarantee should be called upon before any replacement would occur.

### **Cleaning information**

Glass splashbacks and worktops should be cleaned in the way you would clean any other household glass, i.e. mirrors, windows etc.

Abrasive cleaners/ cloth should **NOT** be used under any circumstances. A mild soap solution or any commercially available glass cleaners are acceptable. Always keep glass edges clear of detergents such as methylated spirits etc. Avoid using wax polishes. For surface worktops avoid dragging sharp objects over e.g. cast iron and ceramic and avoid collision with the edges of the glass also.

### **Visual appearance inspection**

See point 9 in GGF sheets enclosed, items 9.1 – 9.4. This is the industry standard and is to be used as the benchmark in all cases.

**We would suggest these guidelines be issued and explained to customers at time of purchase and copied on delivery.**

**Also due to the fact that we are dealing with glass it is essential that upon completion of installation that customer signs as received in a satisfactory condition, accepted free from edge damage.**

**Manufacture of glass from agreed working details and templates would invariably be between 10-15 working days, not withstanding breakage in manufacture i.e. toughening process. This point should be made clear to customer when ordering as if this did occur the delivery time would exceed the manufacture period quoted and we are unable to avoid this, although every effort will be made to re-process the glass ASAP.**